

## 2.1 Quality, WHS & Environmental Policy

The Intermain Group (which includes Intermain Pty Ltd, Intermain W.A. Pty Ltd, Intermain Queensland Pty Ltd, Intermain Victoria Pty Ltd, Intermain ACT Pty Ltd, Intermain SA Pty Ltd, Andrew Johnson Holdings Pty Ltd and their associated entities) is an established, multi-skilled company with a focus on customer service, trade-based building skills, and high quality joinery and building standards.

Intermain provides quality interior design, manufacture of joinery, building refurbishment and interior fitouts in the commercial, government, industrial, health care, aged care and childcare sectors.

We believe that everyone has an active and ongoing responsibility to improve the organisation and its credibility and reputation with clients, external organisations and the general community.

To achieve its objectives Intermain assumes and undertakes to:

- Develop and produce our services in a methodical way and set measurable objectives and targets. The objectives and targets will be reviewed during the management review for continually improving Intermain's performance and protecting our interested parties and the environment.
- Comply with all relevant environmental and WHS regulations and with any other requirements to which we have agreed with our clients or voluntarily imposed on ourselves.
- We will make every effort to follow our zero harm philosophy ensuring that no person is injured by our operations.
- In providing our services we will, as far as practicable, endeavour to prevent pollution and/or protect the environment and re-use, recycle or recover the maximum amount of resources that we use to provide our services.
- Ensure effective WHS consultation with workers, encourage their participation to improve systems & processes and by consulting, cooperating and coordinating with other duty holders.
- Support all workers who raise issues or stop work where they feel it's unsafe, unethical, immoral or illegal.
- We will ensure that we understand our client's needs and provide the best quality product and services.

To demonstrate our commitment, we will maintain and continually improve the Business Management System that is independently certified as complying with the following:

- ISO 9001:2015 - Quality management systems - Requirements.
- ISO 45001:2018 - Occupational health and safety management systems -- Requirements with guidance for use
- AS/NZS 4801:2001 - Occupational health and safety management systems - Specification with guidance for use.

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- ISO 14001:2015 - Environmental management systems - Requirements with guidance for use.
- Green Building Council of Australia accreditation scheme.
- NSW Government Work Health and Safety Management Systems and Auditing Guidelines Edition 5.
- Australian Government Building and Construction Work Health and Safety Accreditation Scheme



Approved:

Andrew Johnson  
Chief Executive Officer/Managing Director  
8 Jul 21